



WHAT'S NEWS AT KELLOCK LODGE?

Monday 23 November 2020

COVID-19

Victoria is in the enviable position of no new cases for well over 2 weeks, and we are now moving towards 'COVID normal'. We know and appreciate how important social interaction is for our residents, and want to make sure we facilitate a safe return asap. In relation to visitors to Kellock Lodge and the movement of residents outside the facility, the following procedures are in place:-

The following visitors will NOT be permitted entry:

- Individuals who have returned from overseas in the last 14 days
- Individuals who have been in contact with a confirmed case within the last 14 days
- Individuals who are unwell, particularly those with fever or acute respiratory infection (for example, cough, sore throat, runny nose, shortness of breath) symptoms
- Individuals who have not been vaccinated against seasonal influenza unless exemption applies.
- Individuals who require isolation or quarantine (unless directed by and managed per the direction of the local public health unit)

Visitors will still only enter via the main door at reception, so that temperature monitoring and health surveillance (questions as above) can be conducted. In addition:-

- Children of all ages are now permitted to enter under supervision of an adult
- All visitors, including children, must adhere to restrictions on visitor numbers, social distancing and personal hygiene (respiratory etiquette and hand hygiene)
- All visitors (excluding children under 16 years) will still be required to wear a mask while inside the facility
- Visitors will be limited to no more than 2 at a time per resident (can be from more than one family) to comply with social distancing restrictions (1.5 mts) within the residents room, outdoors or non-communal areas.
- Visitors can stay for up to 2 hours.
- Residents may leave the facility for outings, and when outdoors will not need to wear a mask (will need to wear a mask if going into a shop or café).

Due to the continued necessity of monitoring visitors entering the facility, appointments will still be scheduled by reception staff during weekdays only unless approval for weekend visitation (or resident outing) is prearranged in special circumstances.

ACTIVITIES

Our weekend activities program on Saturdays has been very well received, especially during times of restricted visitation. Both residents and staff enjoyed a day of travel to

England in October, and we are planning the residents Christmas luncheon and other external entertainers (in a covid-safe way of course) over the coming weeks. We also look forward to the day when we can invite our extended community back to Bucks and Deer Café and Happy Hour!

ANNUAL GENERAL MEETING

This was conducted the covid way this year via 'zoom' on 12 November 2020, when the report and financial statements for the first year (2019-20) as an independent, community based organisation were presented. Although attendance numbers were down, those participating enjoyed the 'virtual' experience and noted the sound position Kellock Lodge Alexandra Inc. (KLA Inc) is in both financially and operationally. We still have many challenges ahead, but with the fantastic support of our community and a great team of staff the Board is optimistic about the future.

COMMONWEALTH FUNDING GRANT SUCCESS

KLA Inc. has been successful in securing a \$375,000 Business Improvement Fund grant, to assist us to continue to improve our financial position and ongoing viability whilst also focussing on safety and quality of care. This is a substantial project so we have enlisted the support of Linda Dover, RN, as Project Officer. In summary we are looking at;

1. Maximising government funding
2. Improving our technology and resident care systems
3. Installing safer resident lifting equipment

More information will be provided as the project progresses.

QUALITY ACCREDITATION

We have been advised that unannounced accreditation site visits will be occurring again, now that the COVID situation is easing. Whilst our Quality Improvement program is on-going and quality of care is our main priority, there are other activities that we will be conducting to ensure we are meeting all the new quality standards. We do not anticipate a site visit until mid 2021, however whenever this does occur we will inform resident representatives so that you can have a chance to have your say if you would like to meet with the Assessors.

THANK YOU

All our staff really appreciate the support residents and families have given us as we endeavour to always provide the best possible care for our residents. Those words of encouragement and regular donations of edible goodies or flowers are much appreciated, and make us all realise that the impact of our work at KL reaches far beyond the facility's walls!

If you require any further information, or would like to speak with myself or our Clinical Manager Lee-anne Matthews, please do not hesitate to contact us on 03 57702100.

Jo Cavill
CEO/DON